

Website Terms of Service

Acceptance of Terms

By accessing or using the website of TheTeknician, LLC, including any pages, features, content, booking tools, shopping features, or service request forms, you agree to be bound by these Terms of Service. If you do not agree, please do not use this website.

Use of Website

You agree to use this website only for lawful purposes and in a way that does not violate any applicable laws or regulations or interfere with the operation or security of the website. You may not misuse the website, attempt unauthorized access, submit false information, or use the site in a way that could harm TheTeknician, LLC or other users.

Services Provided

TheTeknician, LLC provides low voltage services, which may include TV mounting, smart home installations, audio visual installations, video surveillance, networking, access control, consultations, maintenance, repairs, and related products or support services.

All services are subject to availability, project review, service area limitations, scheduling, and written agreement where applicable. Information on this website is provided for general informational purposes and does not guarantee service availability, pricing, timelines, or project acceptance.

Estimates, Bookings, and Purchases

Submitting a request for service, booking a consultation, or making an inquiry through the website does not create a binding service agreement. Any project scope, pricing, scheduling, and final terms will be confirmed separately by TheTeknician, LLC.

If products or services are offered for purchase through the website, all orders are subject to acceptance, availability, and confirmation. TheTeknician, LLC reserves the right to refuse, cancel, or limit any order or service request at its discretion.

Payments and Refunds

Any payment terms, deposits, refunds, cancellations, or service-specific conditions will be governed by the separate agreement, invoice, estimate, or written communication provided for the applicable service or product.

Intellectual Property

All content on this website, including text, logos, graphics, images, service descriptions, and branding, is the property of TheTeknician, LLC unless otherwise stated. You may not copy, reproduce, distribute, modify, or use website content without prior written permission.

Third-Party Links and Tools

This website may include links to third-party websites, platforms, or tools for booking, payments, communications, or other services. TheTeknician, LLC is not responsible for the content, policies, availability, or practices of third-party services.

Disclaimer

This website and its content are provided on an “as is” and “as available” basis. While TheTeknician, LLC makes reasonable efforts to keep information accurate and current, we do not guarantee that the website will always be available, error-free, secure, or complete.

Limitation of Liability

To the fullest extent permitted by law, TheTeknician, LLC shall not be liable for any direct, indirect, incidental, consequential, or special damages arising from or related to your use of, or inability to use, the website, its content, or any services requested through the website.

Indemnification

You agree to indemnify and hold harmless TheTeknician, LLC from any claims, damages, liabilities, costs, or expenses arising from your misuse of the website, violation of these Terms, or infringement of any rights of another party.

Changes to Terms

TheTeknician, LLC reserves the right to update or modify these Terms of Service at any time. Changes become effective when posted on the website. Continued use of the website after changes are posted constitutes acceptance of the updated Terms.

Governing Law

These Terms of Service shall be governed by the laws of the State of Georgia, without regard to conflict of law principles.

Contact Information

If you have questions about these Terms of Service, you may contact:

TheTeknician, LLC Email: kemar.wilson@theteknician.net Website: www.theteknician.net

Privacy Policy

Information We Collect

When you use our website, contact us, request services, book consultations, or make purchases, we may collect the following information:

- Name
- Email address
- Phone number
- Service address or project location, if provided
- Payment or transaction details, if applicable
- Messages, inquiry details, and service-related information you provide
- Basic website usage information through website tools or analytics, where applicable

How We Use Your Information

We use the information we collect to:

- Respond to inquiries and service requests
- Provide estimates, consultations, scheduling, and customer support
- Process transactions and maintain business records
- Communicate with you about requested services or purchases
- Improve our website, services, and customer experience

- Comply with legal and operational requirements

Mobile Information Privacy

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes.

We do not sell, rent, or share your phone number or other mobile contact information with third parties or affiliates for their marketing or promotional campaigns.

Information Sharing

We may share information only when necessary to:

- Comply with legal obligations
- Protect our rights, safety, or property
- Process payments or support essential business operations such as website hosting, booking systems, or communication services, provided those service providers are required to protect your information

Text messaging originator opt-in data and consent will not be shared with any third parties, except as required by law or as necessary to provide the requested communication service.

Data Security

We take reasonable administrative, technical, and physical measures to protect the personal information submitted through our website. However, no method of internet transmission or electronic storage is completely secure, and we cannot guarantee absolute security.

Your Choices

You may contact us to request updates or corrections to your information or to ask questions about how your information is used.

Changes to This Policy

We may update this Privacy Policy from time to time. Any updates will be posted on this website with the revised effective date.

Contact Information

If you have questions about this Privacy Policy, you may contact:

TheTeknician, LLC Email: kemar.wilson@theteknician.net Website: www.theteknician.net